

INDIANA HOUSING & COMMUNITY DEVELOPMENT AUTHORITY
INDIANA HARDEST HIT FUND SOFTWARE VENDOR
REQUEST FOR PROPOSALS FAQ'S
10-12-10

QUESTION: What is the number of anticipated users for the system?

ANSWER: This is difficult to determine, and IHCD A will not make any guarantees as to volume. However, we anticipate approximately 16,000 individuals will utilize Indiana HHF assistance and therefore may expect that upwards of 40,000 will enter into the system.

QUESTION: In the RFP under Scope of Work, the Control Module is listed. What does that mean?

ANSWER: IHCD A requires an HHF interface that allows authorized IHCD A staff to see (and possibly edit) what housing counselors are entering into the system on behalf of HHF applicants.

QUESTION: Can you provide the number of questions that a counselor must answer to determine if a client is HHF eligible?

ANSWER: IHCD A will not make any guarantees on number of questions at this time. For preliminary eligibility, it should be between 2 and 10 questions. For full eligibility, it will be upwards of 40 questions, many of which the client must also answer to apply for HAMP.

QUESTION: Do you have any intake documents that you can provide?

ANSWER: Not at this time.